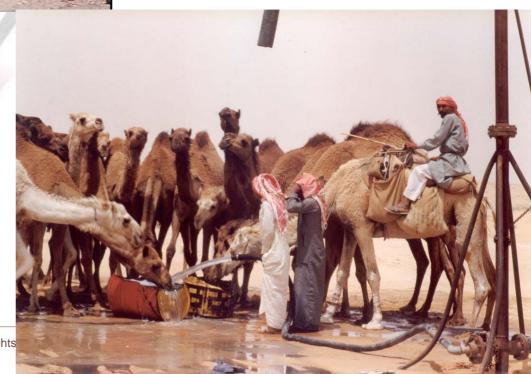


# Gaming Business in the Middle East: Opportunities and Challenges









# **Region Overview**





### **Region Overview**

- Population 338M Area 13,900 km2
- 21 Countries have many in common, and so many versatility.
- Commons include:
  - Modesty and family values
  - Religion: Islam & Christianity
  - Language: Arabic
- Versatility in
  - Social
  - Economic
  - Technology



# Region Economy

- Purchasing Power Parity (PPP) is an economic indicator for the purchasing capabilities of families
- PPP indicator ranges from
  - The highest
    - UAE \$49,600 (3<sup>rd</sup> worldwide)
    - Qatar \$29,800 (28<sup>th</sup> worldwide)
    - Bahrain \$25,800
  - To the lowest
    - Syria \$4,200
    - Sudan \$2,400
    - Yemen \$1000
  - And in between
- Contains some of the richest & poorest countries in the world



# **Region Society**

Age Group	Total	Percent
0 - 4	41M	12.1%
5 - 9	36M	10.6%
10 - 14	36M	10.6%
15 - 19	35M	10.3%
20 - 29	65M	19.2%
30+	122M	36.2%
Male Percent	174M	51.7%



# Technology in the Region

Indicator	Total
Internet Penetration (% Population) – 2007	10.5% 7% Palestine 33.2% UAE
Internet Users - 2007	35M 8.6M Egypt 220K Yemen
Internet Usage Growth (2000 – 2007)	1400%
Internet Users – Est. 2010	58M
Broadband Lines - 2007	2.6M 50% increase over 2006
Broadband Lines – Est. 2010	6.4M



# Technology in the Region Broadband

- Broadband has taken off in the region 2 years ago
- Most countries in the region have started large investments for broadband infrastructure (both 3G and DSL technologies)
  - Growth of broadband lines per country between 50-120% yearly. Saudi Arabia DSL lines grew %480 between 2005-2007
  - Estimated number of 3G users by 2010 3M



# Technology in the Region Cyber Cafes

- The most important teens activity in the region is attending cyber cafes
- After 7:00pm, cyber cafes are packed
- A survey of two capitals
  - Damascus: 2500 cafes (10 computers or above)
  - Cairo: 6000 cafes (10 computers or above)
- Voice and video chat
- Multiplayer games
  - Sports: Need for Speed, FIFA
  - FPS: Call of Duty, Counter Strike, Metal Gear
  - Strategy: Warcraft, C&C



# Technology in the Region Computers

- PCs are the dominant gaming platform
- The latest versions of 3D games are acquired and played by teens in Internet cafes and at homes.
- High end cheap locally assembled PCs are very popular
  - High end CPU 2 GB RAM 512 MB Video Card
    17" Monitor
  - **\$600**



#### Laws & Regulations In the Region

- Everything is permitted
  - No laws or regulations exist in regards to gaming in the region
- Yet, any thing could be prohibited!
- Hard to predict what could be prohibited and what could be ignored and permitted!!
- Several parties are responsible for permitting or prohibiting
  - Religious Institutions
  - Governments
  - Public



# Laws & Regulations In the Region Pokemon

- Spacetoon obtained the license for Pokemon publishing in the MENA region
- 1 year after the launch, a Fatwa (religious decision by some scholars) prohibited watching Pokemon!
  - Pokemon promotes Darwinian Evolution
  - Pokemon games promotes gambling
- Public responded with rumors
  - Pokemon character names are words of blasphemy





# Laws & Regulations In the Region Pokemon

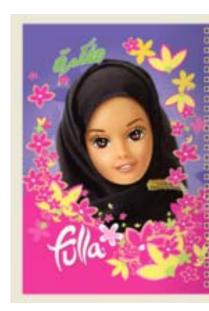
- The complete line of Pokemon products were either banned and/or deserted by public
  - Merchandise, movies, toys, games, etc.
- Disastrous loss for the group
- Lesson Learnt: Culturalization is the key to success in the region
  - Understand the culture correctly, and customize your product to fit this culture
  - Avoid taboos
  - Promote cultural values



# Laws & Regulations in the Region Fulla

- Fulla the doll
  - Our culturalized replica of Barbie
  - Middle Eastern brunette doll
  - "Virtuous Doll"
- Fulla is the dominant trademark for all girl apparels, accessories, and school materials
- Over 4M dolls and over 10M accessories and apparels sold in the past 4 years
- 4,000 articles on world media (BBC, Herald, CNN, etc.) about how Fulla was able to drive Barbie out of the market!







# Laws & Regulations in the Region Fulla

- Fulla success
  - Fulla has no boyfriend
  - Fulla is not blonde
  - Fulla's clothing is modest
  - Parents encourage their daughters to buy everything "Fulla"





# MMO In The Region



#### **Status Quo**

- Rough estimation: 250k MMO players, and 1M browser based players
- Mostly: WOW, and some FTP MMOs
- 35M Internet user
- Percentage: ~0%
- The Arab World is an untouched MMO Gaming market.



### Theoretically.... The Opposite!!

- The MMO Gaming should be very popular
  - Percentage of group age 5 30 years is the highest in the world (52% vs. 40% world average)
  - Cyber cafes are full with kids and teens:
    - Chat
    - Social activities
    - Multiplayer game play
  - High percentage of Internet usage growth
  - Money is usually not a problem





- No game publishers actively operating in the market
  - Localize and culturalize the games
  - Educate the concept of MMO games



# Publishers Operating in the Region

- Gravity Middle East
  - Started operation 2005
  - Planned to publish Ragnarok II
  - Currently CBT for Ragnarok I
- Travian Games
  - Published its own browser based game
- A Chinese company announced their plans to publish several games in the region
- Game Power 7
  - Started operation November 2007
  - Publishing the first 3D MMO Game by the end of 2008
  - Actively pursuing other online games cooperation opportunities



## **Challenges for Game Publishers**

- Customer education
  - Less than 20% of kids and teens know what an MMO is and how you play it
- Payment methods
  - Credit cards are not widely used
  - Credit cards are rarely used online
  - No payment cards exist in the market
- Internet Data Centers
  - Very few IDCs can be considered good enough for an MMO
  - Bandwidth and server collocation costs are very high
- Absence of official statistics and market studies
  - All statistics that we used were "local made" through the help of our offices in the region



## **Game Publisher Requirements**

- Heavy experience in region culture and taste
- Media access to educate customer of MMO games concept and promote the published games
- Strong regional presence and experience
- Ability to create and distribute needed payment cards



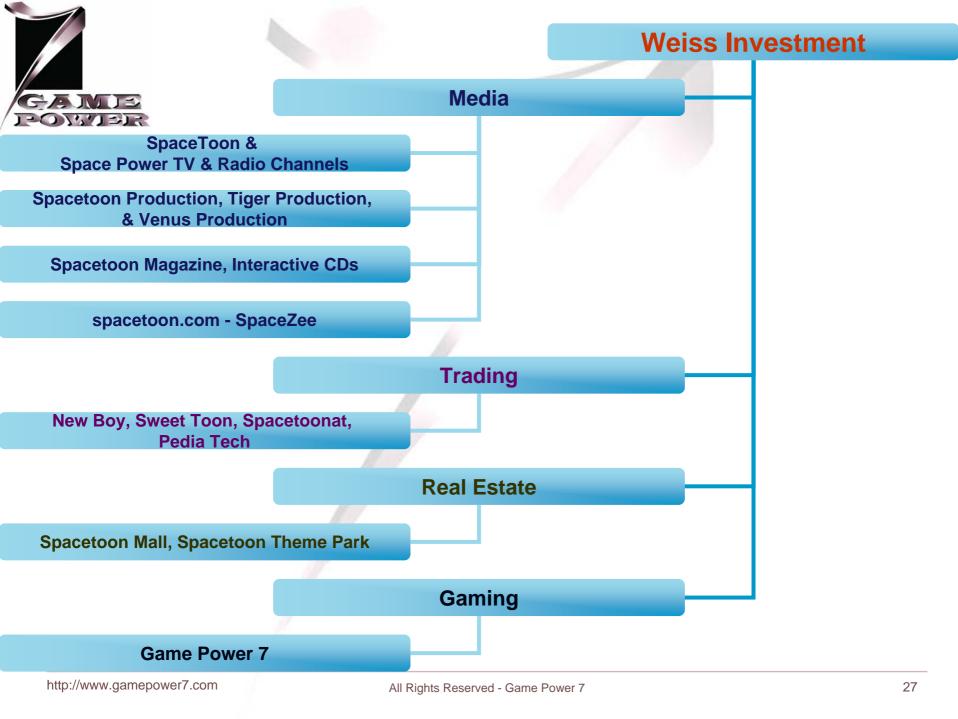
# **Expectations**

	2007	2010	2013
Internet Users	35M	58M	88M
MMO Players	250K	5.8M	17.6M
Percent MMO Players / Internet Users	~ 0%	10%	20%



#### **General Profile**







# Spacetoon TV

- Satellite, free-to-air TV channels
  - Arabic
  - English
  - Bahasa
  - Indian
  - Russian
  - Farsi
- Kids edutainment cartoon channels
- Owns the largest library of Arabic dubbed animation in the world
- 85% of surveyed mothers said that they encourage their children to watch Spacetoon because of the "educational children programs"
- Spacetoon in-house studios produce proprietary cartoon programs
  - Licensed by other media companies
  - Requested by international organizations to convey global development messages to kids



## Spacetoon.com

- Highest ranked Arabic website for kids
- Largest Arabic website for kids
  - Education, news, Entertainment, interactive, etc.)
- 85,000 active registered users
- 7 million hits per day



#### Other Media

- Spacetoon Magazine
- Spacetoon Radio
- Media Production
  - Spacetoon Production
  - Tiger Production
  - Venus Production
- Spacetoonat (Department Stores)
- SweetToon (Kids Nutrition)
- Pedia Tech (Technology)
- New Boy (Toys and Leaning Materials)



# **Space Power**



- A satellite, free-to-air TV channel
- Dedicated to teens & adolescence in the Arab world
- A pioneer channel, the first of its kind in the region.
- Conveys an educational message combined with entertainment.
- Sports, music, movies, reality programs, news & talk shows, Gaming and robot programs, etc.
- Accompanied by
  - Monthly Magazine
  - Social Web Site
- Launched April 2008



### Partnerships in Korea



- Publishing Rappelz in our region
- First company to cooperate with us to culturalize and localize an MMO Game
- Building future cooperation and partnership plans



# Partnerships in Korea



- Complete cooperation framework
  - Global gaming shows
  - Global gaming events
  - Global game publishing and development