(strategic positioning)

```
(Choice & focus)
                      (differentiation & trade-offs)
(positioning)
             (strategic positioning)
                                                  STP(segmentation-targeting-
positioning)
            Positioning
                           (自社)
              가
                                                                       , 가
                              (trade-offs)
Southwest
               Continental
Southwest Airlines
                   ), 가,
                                                   (secondary airports)
                                              2
                              /가 /
  point-to-point ,
```

```
Southwest Airlines
                                                                   (perform different
activities)
                                 (perform activities differently)
full-service
                  가
                                                              (hub-spoke system),
                                           /
                          15
가
                                         )
                       가
                                 737
                                             가
(a tailored set of activities)
同社가
                       full-service
                                        Continental Airlines full-service
                                                                                  가
                      , Southwest
                                                         point-to-point
                     (straddle)
                                                                           Continental
Lite
Continental Lite
        /1
                          full service
                                                                     (travel
agents)
                                              (trade-offs)가
                       Continental Airlines
                      (trade-offs)
```

가

)

가

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	,		
			6가
ioal) 가			
	on investment)	
		가 가	
		가	
	,		
가		가 (valu	ue proposition)
			,
가 (a dis	tinctive value	chain)	
(11514)	가	,	,
		71	
	,	7 I	
de-offs			
	goal) 가 ROI (return 가	yoal) 가 ROI (return on investment 가 (a distinctive value 가 (HRM)	Joal) 가 ROI (return on investment) 가 가 가 가 가 가 가 (value) 가 (a distinctive value chain) 가 (HRM)

. Continental Airlines full service Continental Lite

- Trade-offs	71			
			(do fit together)	가
- 가				
- ,			,兩者	
- (Fit)		,		
-			,	
	(continuity)			
- (strong reputations)	,			
-	,			
			,	
		가	•	
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