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한국콘텐츠진흥원 KOREA CREATIVE CONTENT AGENCY

Introducing Korea Creative Content Agency, KOCCA.

As the umbrella government agency for Korea content industry promotion, Korea Creative Content Agency supports the production of content by genre in the area of broadcasting, games, music, fashion, animation, characters, cartoons, immersive content. KOCCA engages in planning, creative production, distribution, overseas expansion, fostering companies, talent training, research and development of culture technology, financial support and policy research for these content.

With the power of content and culture, KOCCA will lead the innovative growth of Korea.

The content industry extends beyond the realm of culture and is attracting attention as a promising future industry, driving innovative growth in the national economy.

For the sustainable advancement of our content, KOCCA supports the companies with innovative content by providing policy financing and plans to lead the future content market by laying the foundation for innovative growth as we promote leading immersive content.

Moreover, to make our content take place in the daily lives of people around the world beyond Korea, KOCCA will actively support overseas expansion and lead the new Korean Wave.

As a public agency, KOCCA will take the lead in generating social value.

To promote sustainable growth of the content industry, KOCCA will fulfill our responsibilities as a public agency and take the lead in creating social value by fostering fair and mutually sustainable business ecosystem, creating more job opportunities, and by supporting equitable regional development, etc.



Management objectives

Enriching Promotion agency leading innovative **Lives with Creative** Vision Mission growth with the power of content and culture Content Management **Policy** Closer Broader **Deeper** Drawing closer to the people Professionalism, efficiency, A cultural hub that People-friendly, open agency leads the domestic and fairness Content Promotion Agency and global markets **Core Values** Creativity · Innovation Future · Leading Inclusive Growth Response to Restore the industrial **Support Online Build equitable** Commerce ecosystem economy COVID-19 3 Strategic Strengthening Securing future Enhancing the foundation of the growth engines social value Goals content industry 9 Strategic Strengthening Expansion of investment Creation of an **Tasks** policy support for and financing to lay the ecosystem of fairness and mutual sustainability industrial innovation foundation for corporate growth 02 05 Realization of Fostering Creating good jobs balanced cultural pioneering and talent development development among regions immersive content 03 Expansion of Operation of a Support marketoverseas expansion people-centered driven content creation of the new Korean Wave agency of integrity

Scale of the content industry in terms of numbers







Source | 2020 2nd half & Annual Content Industry Trend Analysis Report

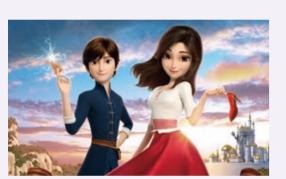
03 Major Achievements of Support Activities — 03 Major Achievements of Support Activities

Major Achievements of Support Activities



| Broadcasting Record of Youth

- \cdot Highest rating 12.1 %, 2049 ratings, 1st in all channels at the same time
- Ranked 8th in Netflix World Ranking in October, 2020
- · Provided 2020 Broadcast Video Content Production Support



| Story Red Shoes

- \cdot 7th place in the historical animated films (820,000 cumulative audiences)
- Grand Prize for '10 Korea Story Contest' (Original: Seven Dwarfs)
- \cdot '19 Presidential Award for Animation Division at the Korea Content Awards



| Music New Boy

- · "Hello, World" Asia Tour Successfully Held
- · Provided 2019 Overseas Tour Hosting Support



| Game Eos Red

- · 2nd place in Google Play Store sales in Korea and Taiwan
- · KRW 33.6 billion in sales over 5 months
- · Provided 2019 Next Generation Game Content Production Support



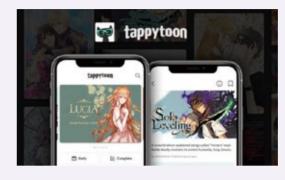
| Animation Zombie Dumb

- \cdot Screened in over 230 countries, including Netflix and Disney Asia,
- exceeded 700 million views in Tencent China
- \cdot Awarded the Presidential Award at the 2018 Korea Content Awards
- · Provided 2016, 2020 Korean Animation Production Support



| Character Wait for Me Bhang-ah

- · Sales of over 120 character products in Korea and global licensing in progress in China, Thailand, Japan, and Hong Kong.
- Awarded the Minister of Culture, Sports and Tourism Award in the character field at the '20 Korea Content Awards
- Provided 2020 Content IP Licensing Support



| Comics Tappytoon

- · A global webtoon platform that serves Korea's leading webtoons to the world
- · 3 million members in 190 countries around the world
- · Provided 2020 Manhwa Overseas Platform Establishment and Operation Support



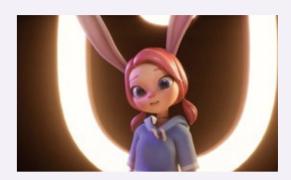
| Fashion Minju Kim

- · Winner of Netflix's global designer audition program 'Next in Fashion'
- · Provided 2019, 2020 Creative Brand Prototype Production Support



| Policy Oriented Finance Believer(Movie)

· 5.2 million viewers, sold in 55 countries worldwide



| Culture Technology afun Interactive

- Development of 3D Apoki character and the digital human technology based on real-time rendering
- · Selected as 2019 National R&D Excellence Achievements and in top 100 projects, and procured KRW 5 billion investment
- · Provided 2017, 2019 culture technology R&D Support



| Realism Arte Museum

- · Korea's largest immersive media art exhibition hall (Jeju)
- · About 130,000 visitors and KRW 1.4 billion in sales during the first two months of opening
- \cdot Provided 2020 Immersive content Production Support



| Policy Oriented Finance Artifact L

- \cdot Expected to attract overseas VC, Mission Resource Ventures Series A investment
- · Synergy IB investment, attracting Pre-A investment from Big Bang Angels

Strengthening policy support for innovative growth in the content industry

Establish policies to rapidly respond to changes in the content industry and strategies to lead the future.



| Responding to policy issues and establishing mid to long-term plans

- In-depth analysis, investigation, and research to respond to issues such as Covid 19 and the introduction of a 52-hour weekly system
- Establish mid to long-term plans based on the vision of the next-generation content industry and follow-up response



| Policy Research and Survey

- Discover major affairs by genre and function, and conduct policy research
- Content industry trend analysis and survey



| Publish white papers and periodicals

- Publish industrial white papers by genre (broadcasting videos, games, music, animations, characters, cartoons)
- Publish periodicals reflecting the latest issues and trends in the content industry



| Policy Forum

- Hosting seminars and forums related to major issues and policies in the content industry (Outcome and forecast seminar, content industry forum, etc.)

Strengthening the foundation for the content industry

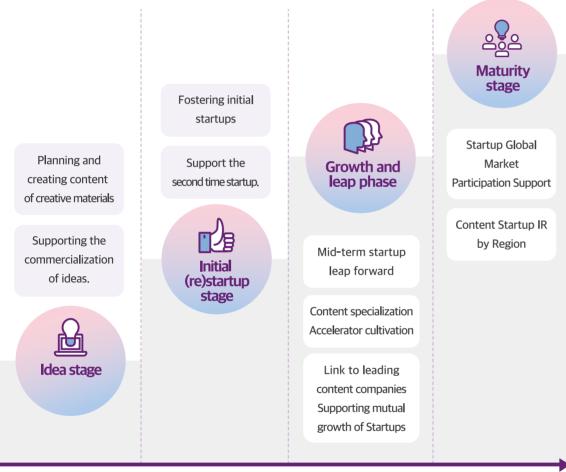
Strengthening policy support for innovative growth in the content industry Creating good jobs and fostering talent Supporting Market-driven content creation

04 Introducing the strategic tasks and the projects Strengthening the foundation for the content industry

Creating good jobs and fostering talent

Build self-sufficiency by supporting content startup companies at each stage of growth

| Support by growth stage



| Operating space for creating content and a startup



CKL Enterprise Support Center

Provide space and infrastructure for content start-ups, investment, commercialization, and network support



Content Job Center

Consultin to create jobs in the content sector, training to strengthen capabilities, and providing employment recruitment matching services



Content Multi-Use Lab

Discovery of the original content IP and initial market support for OSMU(One Source Multi Use), management of experience, exhibition, and education

Develop customized talent to lead the content industry and bring out creative capabilities.

| Customized on-site professional training

- Young People/Future Talents
 Current Workers - Operating one central campus based on the collaboration system among industry, academia, research, and government - Support for apprenticeship mentoring to develop the creative abilities of young talent
- - Professional training to strengthen the capabilities of the current workers in the content industry
- Convergence **Creative Talent**
- Training of immersive content creators
- Training professionals in culture and technology



Online Education

- EDU KOCCA

edu.kocca.kr



| Providing space for content education and development



Content Talent Campus

Fostering interdisciplinary talents and providing infrastructure for education



Content Cultural Plaza

Infrastructure rental for interdisciplinary content rehearsals

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04 Introducing the strategic tasks and the projects Strengthening the foundation for the content industry

Supporting market-driven content creation

We discover and support K-content that will lead the future of the content industries

I Major production support by genre















Discovering outstanding story IP, domestic and international business matching support, fostering new agents and authors, story contests, operating the Story Creation Powerhouse





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Securing the future growth momentum

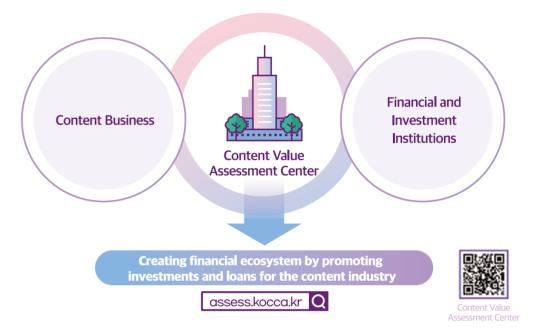
Expanding the investment and loan support for business growth Fostering of leading immersive content Expanding the global reach of New Korean Wave

Expanding the investment and loan support for business growth

Creating an ecosystem to promote investments and loans for content businesses

| Expanding investments and loans based on content value assessments

Supporting fundraising through evaluations of commercial potential using the value assessment models that reflect the characteristics of the content businesses



| Content Policy Financial Programs



Specialized Guarantee Program for Content

Providing customized guarantees in content planning, production, and commercialization stages



Cultural Industry Completion Guarantee Program

Providing completion funding to a content business that secured a distribution contract with a distributor



Loan support from Broadcasting Video Promotion Fund

Business expense loan support to broadcasting genres



Content Supplementary Support Program

Financial institution loan interest support

| Investment Related Support to Outstanding Content

Content Pitching Platform KNock

- Discovering outstanding content related to the sponsored business
- Providing customized IR training and pitching clinic
- Organizing pitching events and making investment related recommendations

Fostering of leading immersive content

Build a growth momentum for promising future industry through immersive content. Turn the historically symbolic Gwanghwamun area into an immersive content cultural experience venue.

| 5G-Based Leading Immersive Content Project 'Gwanghwa Era'

Build a 5G-based immersive content cultural experience venue around Gwanghwamun for all citizens to enjoy.



| Discovering and Fostering Immersive Content and New Technology Based Content

Create a leading model and build an innovative growth groundwork through supporting immersive content and new technology (5G, AI)-based interdisciplinary content productions



Immersive content

production support for immersive content using innovative technology and outstanding content



ΑI

Support for content production and service development that use AI technology



Content IP utilization

development support for location-based interdisciplinary services in 5G-environment utilizing outstanding IP content

| Discovering and Fostering Immersive Content and New Technology Based Content

New Content Center

- Provide office space and infrastructure to support immersive content businesses
- Support commercialization and funding

Create new industries through Culture Technology (CT) R&D that leads the interdisciplinary and innovative growth

| Culture Technology and Tourism R&D Support

Culture Technology (CT)

Technology that advances the cultural industry and improves quality of life through integrating cultural industry with other industries



| Building a Culture Technology R&D Ecosystem



Corporate creative research center and designated department accrediting system

Implementing an accreditation system to promote creative research and development by cultural content businesses that will allow points and tax breaks as part of Ministry of Culture Sports and Tourism's research and development project

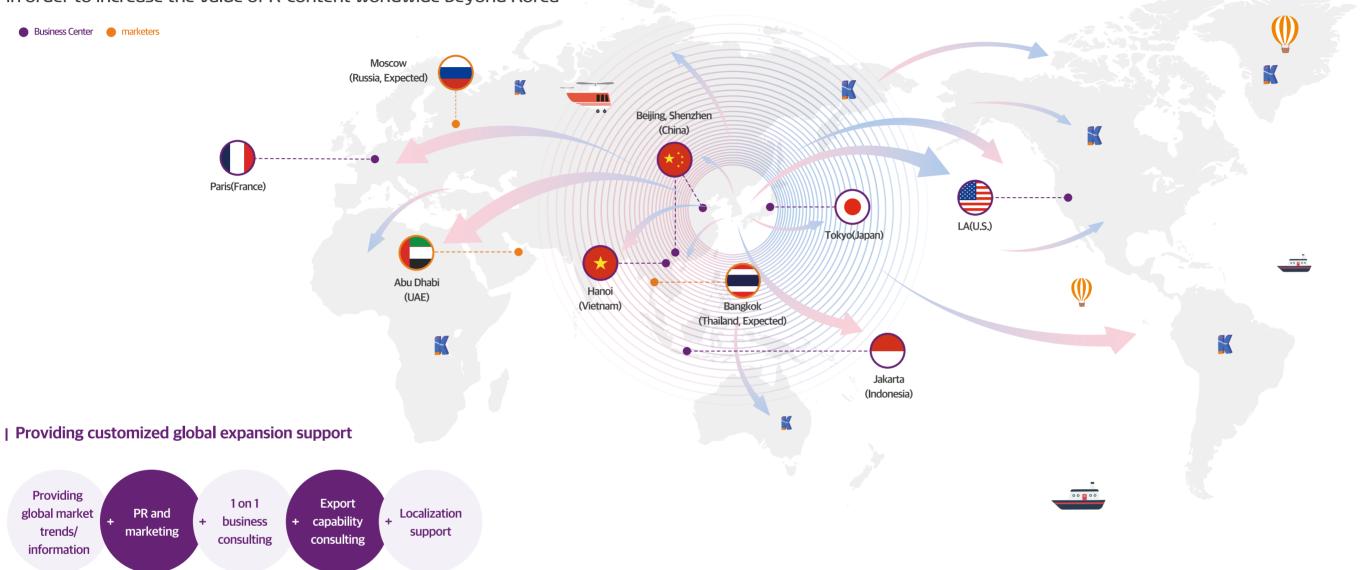


Fostering cultural content R&D professionals

Supporting graduate programs leading in the culture technology and projects that fuse art and science

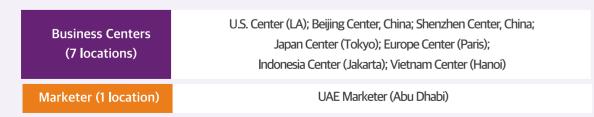
Expansion of New Korean Wave's global reach

We support Korea's content businesses' global expansion endeavors, in order to increase the value of K-content worldwide beyond Korea



| Overseas Business Center

We support global expansion by operating overseas business centers in major hubs and by delegating marketers.



| Content Export Marketing Platform Welcon





- Building a virtual export consulting system to minimize the global export vacuum as part of the post-Covid-19 response
- Supporting exhibitions, business matching, fundraising, and conferences at all times by improving online marketing

| Overseas online and offline market participation support

- Supporting participation in Korean exhibition halls by genre in major overseas markets
- Discovering emerging or potential markets and supporting market participation

Enhancing Social Values

Building an ecosystem of fairness and mutual sustainability Regionally balanced cultural development People-Centered Transparent Institutions

Building an ecosystem of fairness and mutual sustainability

As a public agency, we are a leader in generating social values and strive for the content industry's sustainable growth

| Operation of the Center for Social Value Generation (Yeoksam)

A hub where we direct social value projects including improvement of working conditions for content industry workers, and the protection of the socially disadvantaged and human rights













































Comprehensive Content Support Center (leum)

Provides problem solving in content planning, production, and distribution

Business Growth Response Center

Provides problem solving and civil complaint resolutions related to content business regulations of KOCCA policy and projects



Content Fairness and Mutual Responsibility Center

Provides complaint filing and consulting support to ensure fair trade practices within the content industry



Content Industry Gender Equality Center (BORA)

Provides complaint filing, education, and consulting support to create a gender equal environment within the content industry



Popular Cultural Art Support Center

Registers and educates popular culture and art planning enterprises. Protects the rights and interests of workers and provides legal and counseling support



Content Industry Dispute Resolution Committee

Creates a fair content trading and distribution environment. Provides mediation support to protect users

04 Introducing the strategic tasks and the projects Enhancing social values

Regionally balanced cultural development

We contribute to the balanced regional development and the expanded cultural enjoyment by citizens through supporting the local content industry





Local Content Industry Infrastructure

Operate Content Business Promotion Center to promote the local content industry and Content Korea Lab to promote creative work and start-ups



Locally Based Game Industry Promotion

Operate Global Game Center to discover local game businesses and built and operate a permanent E-Sports Arena



Region-Specific Content Development

Developed domestic and overseas business outlets connecting distribution channels by promoting region-specific materials

People-Centered Transparent Institutions

We will step closer to our citizens by operating a human centered institution respected by all





Spreading the transparent organizational culture

Transparency ombudsman, transparency colleagues, bullying complaint center, smile KOCCA campaign implementation





Systemic improvement to innovate business and management

Promote systemic improvements by operating innovation committees such as Management Innovation Committee and Business Innovation Committee



Safety First Management and Facility Care

Acquired Safety and Health Management System (ISO 45001) certification, first among public agencies under the Ministry of **Culture Sports and Tourism**





Raising Consciousness in Content Industry Safety Management

Support creating a safe production environment and prevention within the content industry



Strengthening Agency Security

Build foundations to prevent and respond to cyber attacks and to protect information, in order to protect agency data and information networks





Strengthening human rights-based ethical management

Publication of Human Rights-Based Management Charter and Ethics Charter

23 Korea Creative Content Agency Korea Creative Content Agency 24 **04** Introducing the strategic tasks and the projects Enhancing social values

Examples of Stories of Generating Social Value







Proposal of countermeasures and tasks for the content industry that is being noted as the next generation growth momentum

Announcement of Digital New Deal Cultural Content Industry Growth Strategy to prepare for the no-contact environment

'Digital New Deal Cultural Content Industry Growth Strategy was announced, proposing countermeasures and tasks for the content industry in response to the rapidly digitizing environment after Covid-19. Accordingly, KOCCA is planning to secure foundations for the online performance production, distribution. and access in no-contact environment and to foster the creation of high-value added content through pioneering the immersive and intellectual content market. Furthermore, we are making various efforts to expand digital content-related jobs and to foster mutual expansion of related industries.









The 3 Content Industry Innovation Strategies, investment for South Korea's future

The 3 Content Industry Innovation Strategies. key to South Korea's innovative growth

Following the 3 Content Industry Innovation Strategies, KOCCA is constantly preparing measures to strengthen the competitiveness in infrastructure, technology, and systems across the industry and to prepare for future environment changes. We will secure future growth momentum by expanding policy financing, through a KRW 450 billion 'Content Venture Investment Fund Establishment' and 'Content Business Guarantee Expansion', and foster leading immersive content by building cultural tourism immersive content and immersive venues. We will also drive Korea's content industry growth by supporting the global expansion of promising content businesses and contributing to the growth of the New Korean Wave.







KOCCA start-up second chance success rate of 87%

Work on the failure to create success, content start-ups' second leap

KOCCA has introduced a start-up second chance program to improve shortcomings of businesses and to foster entrepreneurship based on analyses of 35,000 businesses with start-up experiences. Through this program we achieved an 87% second chance success rate in participating businesses in 2019, 90 new jobs, KRW 8.3 billion in total sales, and KRW 1.1 billion in domestic investments.







Contribution to the improved national image beyond the Korean Wave content

K-Content Expo to expand cultural enjoyment opportunities for the socially disadvantaged

KOCCA is providing opportunities for local underprivileged individuals to enjoy the Korean Wave content through various programs within K-Content Expo, including <Making Hope T-Shirts>, <Invitation to the Local Underprivileged>, <CSR Event Hall>, <Korean Cultural Experience Support>, etc.







Providing cultural enjoyment to everyone across the world to appreciate the content

K-Drama distribution to citizens abroad with no access to the Korean Wave

KOCCA is providing cultural enjoyment to ex-pats and Koreans abroad with little access to content by distributing K-dramas to emerging markets including Africa, CIS, Middle East, and the Balkans, etc. Additionally, we are working hard to provide access to our content to more people across the world by adding subtitles and dubbing.









45% increase in standardized contracts over last year

Guaranteeing human rights and labor rights to broadcasting production workforce by way of standardized contract

We mandated broadcasting productions that received our support to use standardized contracts in order to improve poor working conditions in the field that have previously resulted in the enforcement of 100 hours of drama shooting per week, producer suicides, and deaths. We are also leading the working condition improvements in the content industry through the complete inspection of standardized contract implementation and follow-up measures.

25 Korea Creative Content Agency Korea Creative Content Agency 26 05Response to COVID-19Seponse to COVID-19

Covid-19 Response

We led the effort to overcome the crisis despite Covid-19 through the power of content and helped the content industry to grow continuously.

Thanks To You Challenge

"Appreciation and Respect to Covid-19 Medical Staff"



Participated in 'Thanks To You Challenge' supporting the people and medical staff who worked hard to fight Covid-19 and gave voluntary contributions to the disaster fund.

K-content virtual export consultation

"K-content global expansion virtual support"



Supported global expansions of Korean content businesses by transitioning the global expansion support projects to a virtual system to prepare for the post-Covid-19 era

Launching of Online Content Export Problem Solving Consultation Center

"Offering customized solutions to businesses facing challenges in export"



Offered solutions online to domestic content businesses trying to expand overseas when they faced problems exporting

Delivering healing content boxes to medical staff

"Cheering for the medical staff exhausted from the prolonged Covid-19 pandemic"



To support burned out medical staff, KOCCA delivered office supplies and cold weather supplies including knee blankets and hand warmers using content IP licensing.

Online Music Tour

"Online concert makes worldwide Korean Wave fans cheer"



Organized online K-pop concert <Trip to K-pop> enabling the fans to meet the musicians despite Covid-19.

Online Forum

"Covid-19 era, searching for opportunities in the content industry"



Moderated a forum with industry experts in order to turn Covid-19 challenges into new opportunities for growth.

Publishing Specialization Report

"Covid-19 era global content market changes"



Provided information to help find future directions in global market reach, including post-Covid-19 global content consumer trends and how it changed production and distribution.

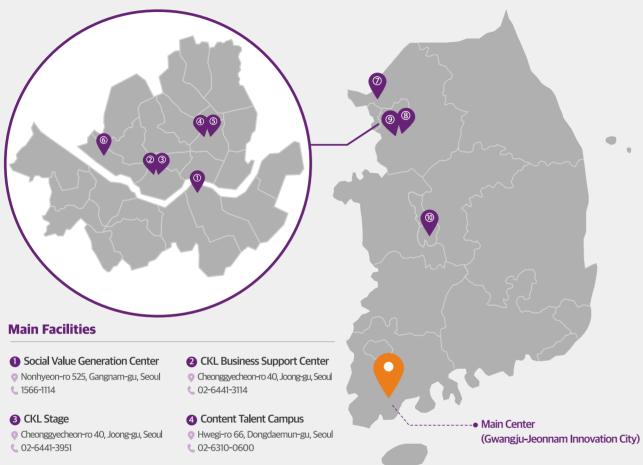
Hosting On: Korean Wave Festival

Hallyu event that brings the world together online



Comforted Korean Wave fans in and outside
Korea by hosting <On: Korean Wave Festival>,
an online Korean Wave event, and contributed
to the New Korean Wave expansion by stimulating
consumption of content and related industry products.

Agency main facilities



6 Content Cultural Plaza

- Negi-ro 66, Dongdaemun-gu, Seoul **Q** 02-6310-0720
- New Content Center
- Taegeug-ro 60, Ilsandong-gu, Goyang, Gyeonggi-do **031-926-3493**

9 Global Game Hub Center

- Changeop-ro 54, Sujeong-gu, Seongnam, Gyeonggi-do

6 DMS

Worldcupbuk-ro, 54 Gil 12, Mapo-gu, Seoul **02-300-5902**

Content Multi-Use Lab

- Daewangpangyo-ro 815, Sujeong-gu, Seongnam, Gyeonggi-do **6** 031-602-1242
- Studio Cube
- Daedeokdae-ro 480, Yuseong-gu, Daejeongwangyeok
- **6** 042-719-6114

Main Facilities(World)

U.S. Business Center

 5509 Wilshire Blvd. Los Angeles, CA 90036. United States **** +1-323-935-2070

Shenzhen Business Center

702, Shenzhen Software Industrial Base 1A, NanShan District, Shenzhen, China, 518000

**** +86-755-2692-7797

Europe Business Center

Centre Culturel Coreen A Paris 20 rue la Boetie. 75008 Paris. France **\$\\$\\$** +33-1-42-93-02-84

Vietnam Business Center

Unit 6, 10th Floor, Charmvit Tower, 117 Tran Duy Hung Str., Cau Giay Dist., Hanoi, **6** 070-7669-2303

Beijing Business Center

3rd Floor, Korea Center, No.1 Guanghua APL Tower 11th Floor Suite T3, JLS. Xili, Guanghua Rd, Chaoyang District, Beijing, China, 100020 £ +86-10-6501-9971

Japan Business Center

Korea Center B/D 7F, 4-4-10, Yotsuya, Shinjuku-ku, Tokyo 160-0004, Japan **** +81-3-5363-4511

Indonesia Business Center

Parman kav 28, Kel. Tanjung Duren Selatan, Jakarta Barat, Indonesia, 11470 **L** +62-21-2256-2396

UAE Marketer

2nd Floor Building 5, twofour54 Campus, Khalifa Park, Abu Dhabi, UAE **\(+971-2-491-7227**

Social Media Hubs and Websites

- ① Korea Creative Content Agency: www.kocca.kr
- ② Content Industry Information Portal: potal.kocca.kr
- ③ Korea Creative Content Agency Social Networking Site: sns.kocca.kr
- ④ Content Export Marketing Platform: welcon,kocca,kr
- ⑤ CKL Business Support Center: www.ckl.or.kr
- 6 Content Value Assessment Center(Application-based system): assess,kocca,kr
- 7) Korea Content Academy: edu.kocca.kr
- (8) Content Dispute Resolution Committee: www.kcdrc.kr
- Global Game Hub Center: www.gamehub.or.kr
- ① Storyum: www.storyum.kr
- (1) Content Gender Equality Center Bora: bora.kocca.kr
- [®] Popular Cultural Art Comprehensive Information System: ent.kocca.kr

Korea Creative Content Agency SNS













KOREA CREATIVE CONTENT AGENCY

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Production Korea Creative Content Agency PR Team

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to generate social value